ONLINE STORE REGULATIONS

§1

Definition of the Seller

1. The owner of the Store [hereinafter referred to as the Seller] is:

OLDCRAFTS Dominik Szmajda

80-423 Gdańsk

Poland

NIP: 8882569024

REGON: 523697393

E-mail: office@socketandswitch.eu

§2

General provisions

- 1. The online store [hereinafter referred to as the Store] conducts sales via the Internet based on these Regulations [hereinafter referred to as the Regulations].
- 2. The Customer [hereinafter referred to as the Customer] may be:
- an adult natural person with full legal capacity residing in Poland or in the European Union,
- an adult natural person conducting business activity with its registered office in Poland or in the European Union,
- a legal person or an organizational unit without legal personality, to which the law grants legal capacity, with its registered office in Poland or in the European Union, which is authorized to make decisions and incur obligations on behalf of the entity,
- a minor acting with the consent of a parent or legal guardian.
- 3. The Consumer [hereinafter referred to as the Consumer] pursuant to Art. 221 of the Civil Code (Journal of Laws 1964 No. 16 item 93 with subsequent amendments)

is a natural person performing a legal act with the Store that is not directly related to their business or professional activity.

- 4. An entrepreneur [hereinafter referred to as the Entrepreneur] is a natural person conducting business activity subject to entry in the Central Register and Information on Business Activity (CEiDG) performing a legal act (concluding a purchase/sale agreement) directly related to their business or professional activity, when the content of the concluded agreement indicates that it does not have a professional character for the Entrepreneur. The professional character results from the subject of the business activity performed, in particular from the PKD numbers.
- 5. The Goods [hereinafter referred to as the Goods] are movable items available in the Store that are the subject of a purchase and sale agreement between the Store and the Customer.
- 6. The Regulations are an integral part of the sales agreement concluded with the Customer.
- 7. The prices given in the Store are gross prices (include VAT if applicable).
- 8. The Goods available in the Store are new and free from defects. The exception are goods with clearly marked defects and traces of use.

§3

Orders

- 1. Orders can be placed via interactive forms available on the Store's websites (customer's basket).
- 2. The condition for the order to be fulfilled is to provide data allowing for the verification of the Customer and the recipient of the goods. The Store confirms the acceptance of the order by sending a message describing the subject of the order to the e-mail address provided when placing the order. In the event of providing incomplete, incorrect, contradictory information by the Customer when placing the

order, the Store will contact the Customer to remove the errors. By placing an order, the Customer makes an offer to conclude a sales contract for the ordered goods.

- 3. The parties are bound by the information visible on the Store's website next to the purchased goods at the time of placing the order.
- 4. After placing the order, it is verified. Then the Store sends to the e-mail address provided by the Customer, information about the acceptance of the order for execution and its subsequent stages. Information about the acceptance of the order for execution is a statement by the Seller about the acceptance of the offer referred to in §3 section 2 and upon its receipt by the Customer, the Sales Contract is concluded. After concluding the Sales Agreement, the Store confirms its terms to the Customer by sending them to the e-mail address.
- 5. Information about products on the Store's website constitutes an invitation to conclude an agreement within the meaning of Article 71 of the Civil Code.
- 6. The sales agreement concluded between the Customer and the Store is of a fixed-term nature and lasts for the period of order fulfillment. The place of fulfillment of the service related to the purchase of Goods is the delivery address indicated by the Customer.

§4

Payments

- 1. The Customer may choose the following payment methods:
- electronic payment via PayPal (Europe) S.à r.l. et Cie, S.C.A. (PayPal),
- payment by bank transfer to the indicated bank account number (transfer),
- 2. Shipping prices are specified in the order summary.
- 3. The condition for issuing the goods is payment for the goods and shipment.

- 4. The Customer is obliged to settle the amounts due under the concluded agreement regardless of the selected payment and delivery method.
- 5. In the event of failure to settle the amount due by the Customer within 7 days from the date of conclusion of the agreement (and in the case of cash on delivery), the Store will call the Customer to collect and pay for the goods, setting a deadline for fulfilling the obligation. In the event of failure to settle the amount due under the concluded agreement within the specified deadline, the Store may withdraw from the sales agreement.
- 6. The order fulfillment time is counted from the moment the funds for the order are credited to the Store's bank account or from the moment of positive payment authorization (does not apply to cash on delivery).
- 7. The order fulfillment time for cash on delivery is counted from the business day following the confirmation of the order by the Store referred to in §3 section 4.

§5

Shipment of goods

- 1. The Store makes the ordered goods available for personal collection at the indicated address.
- 2. Pursuant to art. 545 par. 2 of the Civil Code, in the event of sending the goods to the destination via a carrier, the Customer is obliged to examine the shipment at the time and in the manner accepted for shipments of this type; if he finds that there was a loss or damage to the Goods during transport, he is obliged to perform all activities necessary to establish the carrier's liability.

§6

Complaints under warranty

- 1. The Store is responsible to the Consumer/Entrepreneur for the conformity of the Goods with the contract, regulated by the Act of 30 May 2014 on consumer rights, for a period of 24 months.
- 2. In the event of non-conformity of the Goods with the contract, the Consumer/Entrepreneur should report the defect together with a description of the non-conformity to the address provided in paragraph 1.
- 3. The Goods are in conformity with the contract if, in particular, their:
- description, type, quantity, quality, completeness and functionality, and in relation to Goods with digital elements also compatibility, interoperability and availability of updates;
- suitability for a specific purpose for which it is needed by the Consumer/Entrepreneur, about which the Consumer/Entrepreneur notified the Store at the latest at the time of conclusion of the contract and which the Store accepted.
- 4. In addition, in order to be deemed to be in accordance with the contract, the Goods:
- are suitable for the purposes for which Goods of this type are usually used, taking into account applicable legal regulations, technical standards or good practices;
- are present in such quantity and have such features, including durability and safety, and in relation to Goods with digital elements also functionality and compatibility, that are typical for Goods of this type and that the Consumer/Entrepreneur may reasonably expect, taking into account the nature of the Goods and the public assurance provided by the Store, its legal predecessors or persons acting on their behalf, in particular in advertising or on the label, unless the Store proves that:
- A. it was not aware of the given public assurance and, judging reasonably, could not have been aware of it,
- B. before the conclusion of the contract, the public assurance was corrected, in accordance with the conditions and form in which the public assurance was provided or in a comparable manner,
- C. the public assurance did not affect the Consumer/Entrepreneur's decision to conclude the contract;
- is supplied with accessories and instructions that the Consumer/Entrepreneur may

reasonably expect to be provided;

- is of the same quality as the sample or model that the Store made available to the Consumer/Entrepreneur before the conclusion of the contract and corresponds to the description of such sample or model.
- 5. The Store shall not be liable for the lack of conformity of the goods with the contract to the extent referred to above, if the Consumer/Entrepreneur has been expressly informed that a specific feature of the goods deviates from the requirements of conformity with the contract specified above and, at the latest at the time of conclusion of the contract, has expressly and separately accepted the lack of a specific feature of the goods.
- 6. In the event of non-conformity of the Goods with the contract, the Consumer/Entrepreneur may request the Store to:
- exchange the Goods for new ones;
- repair the Goods.
- 7. The Store may make an exchange when the Consumer/Entrepreneur requests a repair, or the Store may make an exchange when the Consumer/Entrepreneur requests a replacement, if bringing the Goods into conformity with the contract in the manner chosen by the Consumer/Entrepreneur is impossible or would require excessive costs for the Store. If the impossibility or excessive costs apply to both repair and replacement, the Store may refuse to bring the Goods into conformity with the contract.
- 8. The Store shall make the repair or exchange within a reasonable time from the moment it was informed by the Consumer/Entrepreneur about the lack of conformity with the contract, and without excessive inconvenience to the Consumer/Entrepreneur, taking into account the specificity of the Goods and the purpose of purchase.
- 9. The costs of repair or exchange shall be borne by the Store.
- 10. If the goods are inconsistent with the contract, the Consumer/Entrepreneur may submit a declaration:

- about a price reduction;
- withdrawal from the contract, when:
- The Store refused to bring the Goods into conformity with the contract in accordance with art. 43d sec. 2 of the Act of 30 May 2014 on consumer rights;
- The Store has not brought the Goods into conformity with the contract in accordance with art. 43d sec. 4-6 of the Act of 30 May 2014 on consumer rights;
- the lack of conformity of the Goods with the contract persists despite the fact that the Store has attempted to bring the Goods into conformity with the contract;
- the lack of conformity of the Goods with the contract is significant enough to justify an immediate price reduction or withdrawal from the contract;
- it is clear from the Store's statement or circumstances that it will not bring the Goods into conformity with the contract within a reasonable time or without excessive inconvenience to the Consumer/Entrepreneur.
- 11. The reduced price should remain in such proportion to the price resulting from the contract in which the value of the Goods that are not in conformity with the contract remains to the value of the Goods that are in conformity with the contract.
- 12. The Store shall return to the Consumer/Entrepreneur the amounts due as a result of exercising the right to reduce the price immediately, no later than within 14 days from the date of receipt of the statement of price reduction.
- 13. The Consumer/Entrepreneur may not withdraw from the contract if the non-conformity of the Goods with the contract is immaterial.
- 14. The Consumer/Entrepreneur's right to withdraw from the contract is limited to Goods that are non-conforming with the contract. If the non-conformity with the contract concerns only some of the Goods delivered under the contract, and there is a basis for withdrawal from the contract under Article 43 e of the Act of 30 May 2014 on consumer rights, the Consumer/Entrepreneur may withdraw from the contract only in relation to these Goods, as well as in relation to other Goods purchased together with the Goods that are non-conforming with the contract, if it cannot be reasonably expected that the Consumer/Entrepreneur will agree to retain only goods that are compliant with the contract.

- 15. In the event of withdrawal from the contract, the Consumer/Entrepreneur shall immediately return the Goods at their own expense. The Store shall refund the price immediately, but no later than within 14 days of receiving the Goods or proof of their return.
- 16. The complaint form template constitutes Annex 2 to the Regulations.
- 17. In the event of a dispute, each Consumer may use the EU ODR online platform available at: http://ec.europa.eu/consumers/odr/.
- 18. The Store does not agree and does not undertake to participate in proceedings aimed at out-of-court resolution of a dispute arising in the case of a complaint, unless such an obligation results from mandatory provisions of law.
- 19. All complaints regarding the use of services provided by the Store should be sent to the addresses provided in §1 of these regulations.

§7

Complaints under warranty

- 1. The provisions of this paragraph apply only to Customers who are not Consumers/Entrepreneurs.
- 2. Pursuant to Article 558 of the Civil Code, the Store's liability under warranty is excluded.
- 3. Complaints should be sent to the email address specified in paragraph 1, providing the following data: first name, last name, name, address, date of conclusion of the contract, subject of the contract, date of detection of the defect, type of defect, claim, confirmation of the existence of the defect at the time of issue of the Goods, contact details (email), and any photos and other information that may affect the complaint process.

4. The Store will respond to the submitted complaint within 14 calendar days.

§8

Right to withdraw from the contract

- 1. Pursuant to the Consumer Rights Act of May 30, 2014, the Consumer/Entrepreneur has the right to withdraw from the contract without giving a reason.
- 2. Withdrawal from the contract is effective if the Consumer/Entrepreneur submits a declaration of withdrawal from the contract within 14 days from the date of delivery of the goods. To meet the deadline, it is sufficient to submit the declaration before its expiry. The form of submitting the declaration may be any, e.g.
- the declaration may be submitted on a form, the template of which is an annex to the Consumer Rights Act of 30 May 2014 (constituting Annex No. 1 to the regulations),
- by e-mail to the address provided in paragraph 1 of these regulations,
- by letter to the address provided in paragraph 1 of these regulations.
- 3. The Consumer/Entrepreneur returns the goods to the Store within 14 days from submitting the declaration of withdrawal from the contract at their own expense.
- 4. The Store returns the funds within 14 days from the date of receipt of the declaration. The Store may withhold the refund until the Goods are received back or the Consumer/Entrepreneur provides proof of sending it back, depending on which event occurs first.
- 5. The Store returns funds using the same payment method used by the Consumer/Entrepreneur. In the case of payment by payment card, the refund is made to the card account.
- 6. If the Consumer/Entrepreneur has chosen a delivery method other than the cheapest offered by the Store, the Store will not refund the Consumer/Entrepreneur for the additional costs incurred by them. The Store will only refund the cost of the

cheapest delivery of the given item to the Consumer/Entrepreneur.

- 7. The Consumer/Entrepreneur covers all direct costs of returning the Goods (e.g. packaging, security, shipping costs).
- 8. The Consumer/Entrepreneur does not have the right to withdraw in the case of agreements:
- in which the subject of the service is Goods delivered in a sealed package, which cannot be returned after opening the package due to health protection or hygiene reasons, if the package was opened after delivery;
- in which the subject of the service is Goods that spoil quickly or have a short shelf life; where the subject of the provision is a non-prefabricated Product, manufactured according to the Consumer's/Entrepreneur's specification or intended to meet their individual needs;
- on the provision of services, if the Store has fully performed the service with the express consent of the Consumer/Entrepreneur, who was informed before the commencement of the provision that after the provision by the Store, they will lose the right to withdraw from the contract;
- the provision of digital content that is not recorded on a tangible medium, if the provision of the service began with the express consent of the Consumer/Entrepreneur before the expiry of the deadline for withdrawal from the contract and after the Store informed them of the loss of the right to withdraw from the contract;
- where the subject of the provision is Goods, which after delivery, due to their nature, are inseparably connected with other Goods.
- 9. Based on art. 31 of the Consumer Rights Act of 30 May 2014, in the event of withdrawal from a contract concluded at a distance or a contract concluded outside the business premises, the contract is deemed not to have been concluded.
- 10. The Consumer/Entrepreneur is liable for the reduction in the value of the Goods resulting from their use in a manner that goes beyond what is necessary to determine the nature, characteristics and functioning. 11. In the cases indicated in paragraph 8 concerning digital content and the provision of services, the consumer/entrepreneur in the ordering process, before concluding the agreement, expresses consent by checking the appropriate checkbox, as referred to in Article 38

of the Act of 30 May 2014 on consumer rights.

§9

Services provided electronically

- 1. The Store provides the following services electronically:
- contact via a form;
- periodic sending of messages via a newsletter;
- maintaining a Customer Account.
- 2. The services specified in point 1 are provided 7 days a week, 24 hours a day.
- 3. Service:
- contact via a form consists of sending a message by the Customer via interactive forms included on the Store's websites. The agreement is concluded when the Customer uses the contact form;
- periodic sending of messages via a newsletter consists of periodic sending of commercial and marketing messages by the Store to the e-mail address provided when concluding the agreement. The agreement is concluded by entering the e-mail address in the appropriate forms, and activating the subscription by clicking on the link that the Store sends to the e-mail address provided. The agreement can also be concluded by expressing consent during registration or placing an order;
- maintaining a Customer Account consists of providing an individual panel with the possibility of viewing order history and editing data. The agreement is concluded by filling in the appropriate interactive forms on the Store's websites.
- 4. Resignation from services provided electronically is possible at any time without incurring any additional costs. Resignation means that the Customer terminates the agreement for the provision of services electronically. Resignation takes place depending on the service provided:
- contact service via form by ending the use of interactive forms available on the Store's websites;
- cyclical sending of messages via newsletter by sending an e-mail to the address

provided in paragraph 1. The message should contain data enabling verification of the service subscriber;

- maintaining the Customer Account by sending an e-mail to the address provided in paragraph 1. The message should contain data enabling verification of the service subscriber.
- 5. In the event of detecting any activity to the detriment of the Store, violation of legal regulations, or violation of the provisions of the Regulations, the Store may at any time limit, block, or remove the Customer's access to the services specified in paragraph 1. The Store shall inform the Customer about blocking or limiting access to the services via an e-mail sent to the address provided in the form. 6. The services are provided for an indefinite period of time, but the Store may limit, block or modify access to them by informing the Customer in the manner specified in paragraph 12, point 4. 7. Both the Customer and the Store may terminate the agreement for the provision of services specified in point 1 at any time by sending an e-mail with a declaration of intent.

§10

Privacy Protection

1. The Store processes Customers' personal data in accordance with applicable legal regulations in the manner specified in the Privacy Policy (Appendix 3).

§11

Technical Measures

1. In order to use the Online Store, including browsing the assortment and placing orders for goods, the following is necessary: a) a terminal device (e.g. computer, tablet, smartphone) with access to the Internet and a web browser such as Internet Explorer, Google Chrome, Mozilla Firefox, Opera, Safari; b) an active e-mail account; c) JavaScript support enabled; d) acceptance of the use of cookies (required to place an order).

Entry into force and changes to the Regulations

1. The Regulations enter into force on the date of publication on the Store's website.
2. These Regulations may be changed.
3. Changes to the Regulations will be published on the Store's website.
4. Information about changes to the Regulations will be sent to the Customer to the e-mail address indicated in the account settings.
5. Changes to the Regulations shall enter into force after 14 days from the date of their publication in the manner specified in paragraph 3.
6. The Store shall consider that the Customer who has an account on the Store's websites has accepted the changes to the regulations if he/she has not terminated the agreement by the end of the period specified in paragraph 5.
7. In matters not regulated by the provisions of these Regulations, Polish law shall apply.
Appendix No. 1
WITHDRAWAL FORM (this form should be completed and returned only if you wish to withdraw from the contract)

OLDCRAFTS Dominik Szmajda

80-423 Gdańsk
Poland
E-mail: office@socketandswitch.eu
I
hereby inform you of my withdrawal from the contract
delivery of the following goods:
Date of conclusion of the contract/delivery:
Name and Surname/Name:
Address:
Signature*:
*only if the form is sent in paper form
Date:
Appendix No. 2
COMPLAINT FORM
OLDCRAFTS Dominik Szmajda
80-423 Gdańsk
Poland

I
hereby inform about the detection of non-conformity
of the following goods with the contract:
Date of detection of non-conformity:
Detailed description of detected non-conformities:
Date of conclusion of the contract/delivery:
Customer's name and surname:
Customer's address:
Customer's claim:
Additional information:
Customer's signature**:
**only when the form is sent in paper form
Date:

E-mail: office@socketandswitch.eu

Appendix No. 3

Privacy Policy

GENERAL PROVISIONS

- 1. The Privacy Policy contains rules regarding the processing of personal data by the Store, including the basis, purposes and scope of personal data processing and the rights of data subjects, as well as information on the use of cookies and analytical tools.
- 2. The administrator of personal data collected via the Online Store is:

OLDCRAFTS Dominik Szmajda

80-423 Gdańsk

Poland

NIP: 8882569024

REGON: 523697393

E-mail: office@socketandswitch.eu

hereinafter referred to as the "Administrator"

- 3. Personal data in the Online Store are processed by the Administrator in accordance with applicable legal provisions, in particular in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data and repealing Directive 95/46/EC (General Data Protection Regulation) hereinafter referred to as "GDPR".
- 4. Using the Online Store, including making purchases, is voluntary. Similarly, the provision of personal data by the Customer using the Online Store is voluntary, with the exception of:
- concluding contracts failure to provide personal data necessary for the conclusion and performance of the Sales Agreement or the agreement for the

provision of Electronic Services with the Administrator in the cases and to the extent indicated on the Online Store website and in the Online Store Regulations and this privacy policy results in the impossibility of concluding this agreement. In such a case, providing personal data is a contractual requirement and if the person whose data is concerned wants to conclude a given agreement with the Administrator, they are obliged to provide the required data. Each time, the scope of data required for the conclusion of the agreement is previously indicated on the Online Store website

- statutory obligations providing personal data is a statutory requirement resulting from generally applicable legal provisions imposing on the Administrator the obligation to process personal data (e.g. processing data for the purpose of keeping tax or accounting books) and failure to provide them will prevent the Administrator from fulfilling these obligations.
- 5. The Administrator shall exercise due diligence to protect the interests of persons whose personal data it processes, and in particular shall be responsible and ensure that the data it collects are:
- processed in accordance with the law;
- collected for specified, lawful purposes and not subject to further processing incompatible with these purposes;
- substantively correct and adequate in relation to the purposes for which they are processed;
- stored in a form enabling identification of persons to whom they relate, no longer than is necessary to achieve the purpose of processing;
- processed in a manner that ensures appropriate security of personal data, including protection against unauthorized or unlawful processing and accidental loss, destruction or damage, using appropriate technical or organizational measures.

 6. Taking into account the nature, scope, context and purposes of processing and the risk of violating the rights or freedoms of natural persons with varying probability and severity of the threat, the Administrator shall implement appropriate technical and organizational measures so that the processing is carried out in accordance with the regulation and to be able to demonstrate this. The Administrator uses technical measures to prevent unauthorized persons from obtaining and modifying personal data sent electronically.

§2

BASES FOR DATA PROCESSING

- 1. The Administrator is authorized to process personal data in cases where and to the extent that at least one of the following conditions is met:
- the data subject has consented to the processing of their personal data for one or more specific purposes;
- processing is necessary for the performance of a contract to which the data subject is a party, or to take action at the request of the data subject before concluding a contract;
- processing is necessary to fulfill a legal obligation incumbent on the Administrator;
- processing is necessary for the purposes resulting from legally justified interests pursued by the Administrator or by a third party, except for situations in which the interests or fundamental rights and freedoms of the data subject, requiring the protection of personal data, override these interests, in particular when the data subject is a child.
- 2. The processing of personal data by the Administrator requires at least one of the grounds indicated above to occur each time. The specific grounds for processing the personal data of Customers are indicated below.

§3

PURPOSE, BASIS, PERIOD AND SCOPE OF DATA PROCESSING

- 1. Each time, the purpose, basis, period and scope as well as the recipients of personal data processed by the Administrator result from the actions taken by a given Customer in the Online Store. For example, if the Customer decides to make purchases in the Online Store and chooses personal collection of the purchased Goods instead of courier delivery, their personal data will be processed for the purpose of performing the concluded Sales Agreement, but will no longer be made available to the carrier carrying out shipments on behalf of the Administrator.
- 2. The Administrator may process personal data in the Online Store for the following purposes, on the following grounds, in the periods and to the following extent:

The purpose of data processing Legal basis for processing/data storage period Scope of processed data

Fulfillment of the Sales Agreement or the Agreement for the Provision of Electronic

Services Article 6, paragraph 1, letter b) of the GDPR Regulation (performance of a contract)

The data is stored for the period necessary to perform, terminate or otherwise expire a contract concluded. Scope: name and surname; e-mail address; contact telephone number; delivery address (street, house number, apartment number, postal code, city, country), address of residence/business/registered office (if different from the delivery address), IP address, customer ID.

Bookkeeping Article 6, paragraph 1, letter c) of the GDPR Regulation in connection with Article 74, paragraph 2 of the Accounting Act of 30 January 2018 (Journal of Laws of 2018, item 395)

The data is stored for the period required by law requiring the Administrator to store tax books (until the expiry of the limitation period for the tax liability, unless the tax laws provide otherwise) or accounting books (5 years, counted from the beginning of the year following the financial year to which the data relates).

Name and surname; address of residence/business/registered office (if different from the delivery address), company name and tax identification number (NIP) of the Customer

The purpose of data processing Article 6, paragraph 1, letter f) of the GDPR Regulation

Data is stored for the duration of the legitimate interest pursued by the Administrator, but no longer than the limitation period for claims against the data subject arising from the business activity conducted by the Administrator. The limitation period is specified by law, in particular the Civil Code (the basic limitation period for claims related to conducting business activity is three years, and for a sales contract two years). Name and surname; contact telephone number; e-mail address; delivery address (street, house number, apartment number, postal code, city, country), address of residence/business/registered office (if different from the delivery address).

Handling of applications Article 6, paragraph 1, letter f) of the GDPR Regulation

Data is stored for the duration of the legitimate interest pursued by the Administrator, but no longer than the limitation period for claims against the data subject arising from the business activity conducted by the Administrator. The limitation period is specified by law, in particular the Civil Code (the basic limitation period for claims related to conducting business activity is three years, and for a

sales contract two years). Name, surname, email address, IP address

Sending emails as part of the newsletter service Article 6(1)(a) of the GDPR

Regulation (consent)

The data is stored until the data subject withdraws the consent. E-mail address.

§4

DATA RECIPIENTS

- 1. For the proper functioning of the Online Store, including the implementation of concluded Sales Agreements, it is necessary for the Administrator to use the services of external entities. The Administrator only uses the services of such processing entities that provide sufficient guarantees for the implementation of appropriate technical and organizational measures so that the processing meets the requirements of the GDPR Regulation and protects the rights of data subjects. Handling of notifications Article 6 sec. 1 letter f) of the GDPR Regulation Data is stored for the duration of the legitimate interest pursued by the Administrator, but no longer than the limitation period for claims against the data subject, resulting from the business activity conducted by the Administrator. The limitation period is specified by law, in particular the Civil Code (the basic limitation period for claims related to conducting business activity is three years, and for a sales agreement two years). First name, last name, e-mail address, IP address Sending e-mail messages as part of the newsletter service Article 6 sec. 1 letter f) a) GDPR Regulations (consent) Data is stored until the data subject withdraws consent. E-mail address.
- 2. Data is not transferred by the Administrator in every case and not to all recipients or categories of recipients indicated in the privacy policy the Administrator transfers data only when it is necessary to achieve a given purpose of personal data processing and only to the extent necessary to achieve it. For example, if the Customer uses personal collection, their data will not be transferred to a carrier cooperating with the Administrator.
- 3. Personal data of Customers of the Online Store may be transferred to the following recipients or categories of recipients:
- carriers / courier brokers in the case of a Customer who uses the method of delivery of Goods by post or courier in the Online Store, the Administrator makes the collected personal data of the Customer available to a selected carrier or intermediary carrying out shipments on behalf of the Administrator to the extent

necessary to complete the delivery of the Goods to the Customer.

- entities handling electronic payments or payment cards in the case of a Customer who uses the electronic payment method or payment card in the Online Store, the Administrator makes the collected personal data of the Customer available to the selected entity handling the above payments in the Online Store on behalf of the Administrator to the extent necessary to handle payments made by the Customer.
- service providers supplying the Administrator with technical, IT and organizational solutions enabling the Administrator to conduct business activities, including the Online Store and the Electronic Services provided through it (in particular, suppliers of computer software for running the Online Store, e-mail and hosting providers and suppliers of software for managing the company and providing technical support to the Administrator) the Administrator makes the collected personal data of the Customer available to the selected supplier acting on its behalf only in the case and to the extent necessary to achieve a given purpose of data processing in accordance with this privacy policy.
- providers of accounting and legal services providing the Administrator with accounting and legal support (in particular an accounting office, law firm or debt collection company) the Administrator makes the collected personal data of the Client available to a selected supplier acting on its behalf only in the case and to the extent necessary to achieve a given purpose of data processing in accordance with this privacy policy.

§5

PROFILING

- 1. The Administrator may use profiling in the Online Store for marketing purposes, but decisions made on its basis by the Administrator do not concern the conclusion or refusal to conclude a Sales Agreement or the possibility of using services in the Online Store. The effect of using profiling in the Online Store may be, for example, granting a given person a discount, sending them a discount code, reminding them about unfinished purchases, sending a proposal for a product that may meet the interests or preferences of a given person or proposing better conditions compared to the standard offer of the Online Store. Despite profiling, a given person freely decides whether they will want to use the discount received in this way or better conditions and make a purchase in the Online Store.
- 2. Profiling in the Online Store consists in automatic analysis or forecasting of a given person's behavior on the Online Store website, e.g. by adding a specific Product to the basket, browsing the page of a specific Product in the Online Store, or by

analyzing the history of purchases made in the Online Store to date. The condition for such profiling is that the Administrator has the personal data of a given person in order to be able to send them, for example, a discount code. 3. The data subject has the right not to be subject to a decision that is based solely on automated processing, including profiling, and produces legal effects for that person or significantly affects them in a similar manner.

§6

RIGHTS OF THE PERSON WHOM THE DATA CONCERN

- 1. Right of access, rectification, restriction, deletion or transfer the person whose data is being processed has the right to request from the Administrator access to their personal data, their rectification, deletion ("right to be forgotten") or restriction of processing and has the right to object to the processing, as well as the right to transfer their data. Detailed conditions for exercising the above-mentioned rights are indicated in art. 15-21 of the GDPR Regulation.
- 2. Right to withdraw consent at any time the person whose data is being processed by the Administrator on the basis of the expressed consent has the right to withdraw consent at any time without affecting the lawfulness of the processing carried out on the basis of consent before its withdrawal.
- 3. The right to lodge a complaint with a supervisory authority a person whose data is processed by the Administrator has the right to lodge a complaint with a supervisory authority in the manner and procedure specified in the provisions of the GDPR Regulation and Polish law, in particular the Personal Data Protection Act. The supervisory authority in Poland is the President of the Personal Data Protection Office.
- 4. The right to object a data subject has the right to object at any time for reasons related to their specific situation to the processing of their personal data based on art. 6 sec. 1 letter e) (public interest or tasks) or f) (legitimate interest of the administrator), including profiling based on these provisions. In such a case, the Administrator is no longer allowed to process this personal data, unless they demonstrate the existence of valid legally justified grounds for processing, overriding the interests, rights and freedoms of the data subject, or grounds for establishing, pursuing or defending claims.

5. In order to exercise the rights referred to in this paragraph, you can contact the Administrator by sending an appropriate message in writing or by e-mail to the Administrator's address indicated in paragraph 1.

§7

COOKIES IN THE ONLINE STORE, OPERATIONAL DATA AND ANALYTICS

- 1. Cookies are small text information in the form of text files, sent by the server and saved on the side of the person visiting the Online Store website (e.g. on the hard drive of a computer, laptop, or on the memory card of a smartphone depending on the device used by the visitor to our Online Store). Detailed information on Cookies, as well as the history of their creation can be found, among others, here: http://pl.wikipedia.org/wiki/Ciasteczko.
- 2. The Administrator may process the data contained in Cookies when visitors use the Online Store website for the following purposes:
- identifying Customers as logged in to the Online Store and showing that they are logged in;
- remembering Goods added to the basket in order to place an Order;
- remembering data from completed Order Forms, surveys or login data to the Online Store;
- customizing the content of the Online Store website to the individual preferences of the Customer (e.g. regarding colors, font size, page layout) and optimizing the use of the Online Store websites;
- keeping anonymous statistics showing how the Online Store website is used;
- remarketing, i.e. researching the behavioral characteristics of visitors to the Online Store through anonymous analysis of their activities (e.g. repeated visits to specific pages, keywords, etc.) in order to create their profile and provide them with advertisements tailored to their expected interests, also when they visit other websites in the advertising network of Google Inc. and Facebook Ireland Ltd.;
- 3. By default, most web browsers available on the market accept the saving of Cookies by default. Everyone has the ability to specify the terms of use of Cookies using the settings of their own web browser. This means that, for example, you can

partially limit (e.g. temporarily) or completely disable the ability to save Cookies - in the latter case, however, this may affect some functionalities of the Online Store (for example, it may be impossible to proceed through the Order Form due to the failure to remember the Goods in the basket during the subsequent steps of placing the Order).

- 4. The settings of the web browser regarding Cookies are important from the point of view of consent to the use of Cookies by our Online Store in accordance with the regulations, such consent may also be expressed through the settings of the web browser. In the absence of such consent, the settings of the web browser regarding Cookies should be changed accordingly.
- 5. Detailed information on changing the settings for Cookies and their independent removal in the most popular web browsers are available in the help section of the web browser.
- 6. The Administrator may use the Google Analytics and Universal Analytics services provided by Google Inc. in the Online Store. (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA), from the Facebook Pixel service provided by Facebook Ireland Limited (4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland) and from the Heatmap service provided by HeatMap, Inc. These services help the Administrator analyze traffic in the Online Store. The collected data is processed within the above services in an anonymous manner (these are so-called operational data that prevent the identification of a person) to generate statistics helpful in the administration of the Online Store. This data is aggregated and anonymous, i.e. it does not contain identifying features (personal data) of persons visiting the Online Store website. The Administrator, using the above services in the Online Store, collects such data as the sources and medium of acquiring visitors to the Online Store and the manner of their behavior on the Online Store website, information on the devices and browsers from which they visit the site, IP and domain, geographic data and demographic data (age, gender) and interests.
- 7. It is possible for a given person to easily block the sharing of information about their activity on the Online Store website with Google Analytics for this purpose, you can install a browser add-on provided by Google Inc. available here: https://tools.google.com/dlpage/gaoptout?hl=pl

socketandswitch Team